PARENT FACTSHEET

Keep your child safe on YouTube



What's the problem?

- Videos that look like they're child-friendly can include violent or disturbing content, and it's difficult for YouTube to catch all of these videos before children see them
- Inappropriate videos may be suggested videos, or appear in search results
- Adults may use YouTube to contact children and 'groom' them into sharing explicit pictures or videos of themselves
- Children might see videos with extremist content
- Children can share personal information, e.g. the street they live on or their school, which could put them in danger

5 steps to take

1. Turn on 'restricted mode' to help hide videos that may have inappropriate content

On the website:

- Click on the icon in the top-right corner that represents your YouTube account
- At the bottom, click 'Restricted Mode'
- In the top-right box that appears, click 'Activate restricted mode' to turn on

In the **iPhone** and **iPad app**:

- In the top right, tap your profile picture
- Tap 'Settings' > 'General'
- > Turn 'Restricted Mode' on or off

In the **Android app**:

- In the top right, tap your profile picture
- Tap 'Settings' > 'General'
- > Turn 'Restricted mode' on or off

2. Keep autoplay turned off and manage recommendations

Autoplay is turned off by default for users aged 13 to 17.

To check autoplay is off, check the 'Autoplay' toggle in a video page and make sure it's toggled to off. Depending on your device, this may show in the top right of the screen, or below the video.

You can also use the 'Don't recommend channel' option to remove channels from your recommendations. To do this:

Click the 3 dots next to a video's title

Select 'Don't recommend channel'

3. Tell your child not to share any personal information in videos or comments

This is anything that could identify them or give away their location, like the name of the street they live on, their school name or their school uniform.

4. Check for comments on videos your child uploads

YouTube disables comments on videos of children, but videos can be missed – so do still regularly check for comments made on any videos your child shares.

Look out for comments asking for more specific videos or personal information.

5. Flag inappropriate videos and comments to YouTube

Use the 'flagging feature' to prompt YouTube staff to check content and decide whether to block or restrict it in line with its community guidelines:

- On the page with the video, tap the 3 dots ('more') icon next to a video or comment
- Select 'Report' (this is a flag icon in Android and iPhone and iPad apps)
- Select the reason for flagging, and provide any extra details you think will help YouTube staff

Sources

- ➤ YouTube Help https://support.google.com/youtube#topic=9257498
- Reporting and enforcement, YouTube https://support.google.com/youtube/topic/2803138?hl=en&ref_topic=6151248
- More updates on our actions related to the safety of minors on YouTube, YouTube Official Blog

https://blog.youtube/news-and-events/more-updates-on-our-actions-related-to/

Exclusive: Adults using YouTube to groom children into making inappropriate videos, 4 News

https://www.channel4.com/news/exclusive-adults-using-youtube-to-groom-children-into-making-inappropriate-videos

This factsheet was produced by The Key Safeguarding: thekeysupport.com/safeguarding